HOSPICE OF NORTH IDAHO

COMMUNITY NEWS

Uplifting and inspiring news from your community-owned hospice

HOSPICE OF NORTH IDAHO

CAMPUS CALENDAR

www.hospiceofnorthidaho.org/news

DR. ALAN WOLFELT

Hospice has invited the nationally regarded grief counselor and author Dr. Wolfelt in May, 2020. Watch Facebook for details! CE's available!

BEING MORTAL

View the Frontline documentary that has our nation talking about end of life approaches. Get resources, dialog with experts, free. November 12, 10:00AM

VOLUNTEER ORIENTATION

Put your compassion into action! Learn about Hospice volunteering. Held monthly, free.

GRIEF SUPPORT

Find a group of people who can relate to your experience. Specific groups are held for specific types of loss. Offered to the community monthly, free.

CAMPUS WELCOMES COMMUNITY

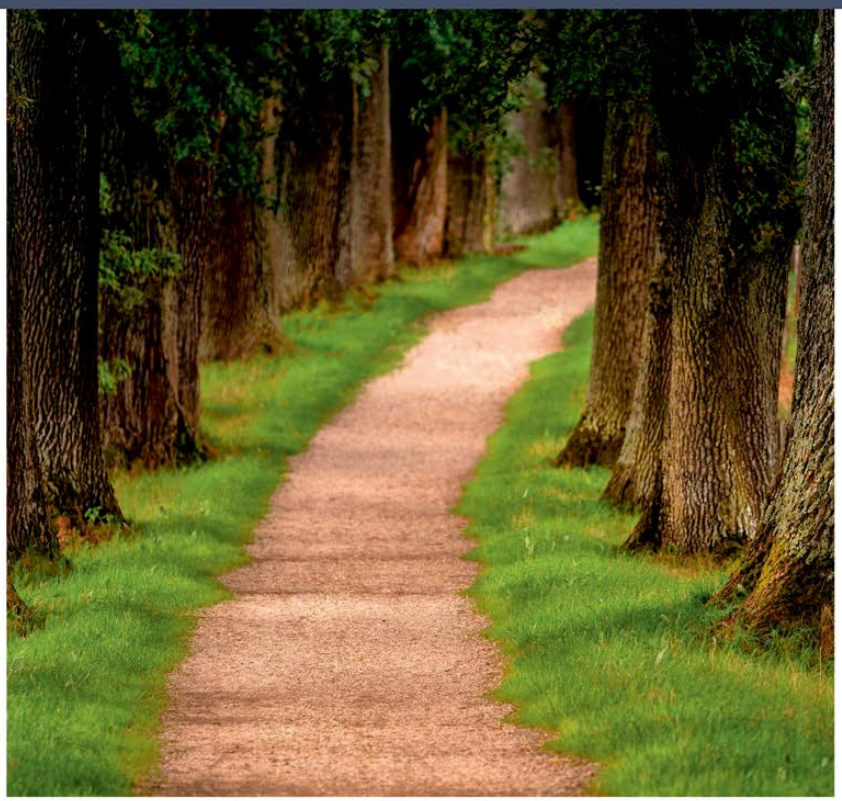
Nearly 40 years ago, community members founded Hospice of North Idaho. Growing with ever-increasing demand, our nonprofit currently sustains over 100 employees, 200 volunteers and remains nationally recognized for our expert care.

In 2018, Hospice of North Idaho opened Idaho's first hospice campus. Our campus includes the Schneidmiller House (previously built in 2011), and our 2-story community building.

The community building is a friendly space offering collaborative work space for staff, conference rooms for community and holds the largest hospice grief support group network in our community.

This year, the Schneidmiller House expanded from 14 to 21 patient rooms. The expansion accounts for population growth. Nearly 40% of Kootenai County's near-projected population boom will come from those age 65 and over. The expansion ensures that patients requiring 24-hour hospice nursing support will have timely access to this specialized care.

Reserve a community room or tour of the Hospice Campus to learn more about your local nonprofit!



A WELL-PLANNED JOURNEY

At about age 65, "James" was diagnosed with pancreatic cancer. His daughters were treasures in his life, so to ensure a smooth journey for all of them, he asked Hospice of North Idaho for help.

James wanted to focus on the quality of his life. He wanted his daughters to be included and he didn't want to be alone on his transitional journey.

While seeking treatment, James chose our Community Palliative Care Program. He learned more about his disease process and what to expect next. He became comfortable in set goals and making big life decisions with Hospice's help.

As his disease advanced, he chose the comfort of hospice care. His daughters learned how to care for his daily needs in his home and they received support from nurses, social workers and nursing aides. Volunteers and spiritual care were called upon to bolster his comprehensive clinical care.

One of the most satisfying outcomes for James, is that because he reached out early, he was able to include his daughters in the planning process. He established his priority of a quality of life that, for him, included his family and his choice for comfort care.

WHY I WORK AT HOSPICE

"Working at Hospice is rewarding because you can make a difference in someone's life by comforting them during a very challenging time of their life." ~Shanna Young, Thrift Store Assistant Manager

"I have never felt more supported and secure in a work environment. What our patients and families give back to us is nothing short of miraculous." ~Tracy Foster RN, CHPN

"I enjoy working at Hospice because I am treated with dignity and respect, the same way we treat our patients and volunteers." ~Sally Hinders, Volunteer Coordinator

"It is such a rewarding pleasure working on our beautiful campus, with coworkers that feel like family and who make a difference in the lives of our community members." ~Christy Miller, Executive Administrative Assistant

Join our team of dedicated people who foster a culture of caring!

TRUSTED QUALITY

2018 marked the 4th year that Hospice of North Idaho earned National Hospice Honors, as rated by our patient families! We are honored to provide our community with quality Hospice care!

Only 7% of hospices nationwide earned the Hospice Honors award in the 2017-2018 survey year.

"We are the community's trusted hospice because of our nearly 40 years of consistent quality, proven expertise and compassion." said Kim Ransier, Executive Director.

HOSPICE HONORS

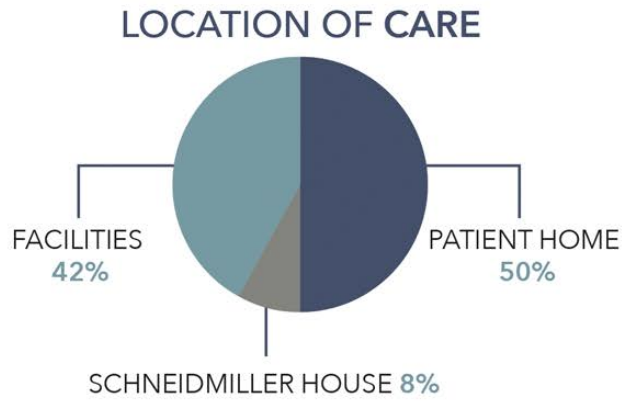
Nearly 400 people last year received our support with advanced care planning, even while seeking treatment.

BY THE NUMBERS

About 72% of hospice patients receive care in the place they call home; whether that be a skilled care facility or their family's residence.

"Most people seek Hospice because they want to maintain their dignity, have their pain managed and be able to say goodbye in the comfort of their home." ~Terry Davenport, DO St. Maries Family Medicine Specialty Clinic.

View the Annual Report on our webiste for more!



53% of those who died in Kootenai County over the last 4 years entrusted their care to Hospice of North Idaho.

50% of our care is provided in the home. 42% in facilities and 8% at our inpatient Schneidmiller House.

45% of charitable contributions come from purchases at our thrift stores.

21% of our patients were under 71 years old.

13% of grief support clients were under age 18. Over 560 people received support.

MY HOSPICE STORY

What Dad and I Needed

~Kiana T.

My father was diagnosed with pancreatic cancer in 2016, and passed away within four months. I had just graduated college while my younger sister had just begun.

It was a sudden shock to our lives. Hospice helped me come to terms with the devastating news, gave excellent care to my family and me, and helped us through our grieving.

I now give back to Hospice by gathering support for Hospice Wine Taste and volunteering at Camp Kaniksu, grief camp for kids.

What Mom Wanted; We Needed

~Cathy O.

Our mom was rushed to the hospital with health complications. She was anxious and we were anxious; it was a difficult time.

We had heard about Hospice of North Idaho, but hadn't experienced it. Mom was transferred to the Schneidmiller House on a Sunday.

Our family was received with compassion and kindness. We received hugs from our nurses and nursing aides. We felt loved and understood. We are so thankful to have been there. Mom had three days of complete peace.

More stories on our Facebook page and Annual Report.

HOSPICE OF NORTH IDAHO

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HOSPICE HONORS

TOGETHER, WE WILL JOURNEY IN THIS LIFE

THE MEANING OF VOLUNTEERING

Hospice employs 115 staff and utilizes twice as many volunteers. Last year, 314 volunteers provided over 24,500 hours of mission support.

Skilled volunteers bolster our expert care with administrative support, patient assistance, and thrift store support.

Lisa is a thrift store volunteer, going on her 10th year of service. She said, "I have a flexible schedule and I get to use my skills. I love being part of the community as a team effort."

Leslie, a Schneidmiller House volunteer shares, "I once sat with a man during his final moments. He told me, 'when I see Jesus, I will squeeze your hand.' I then felt him squeeze and he passed away."

Campus gardening volunteer Debbie, encourages, "If you are interested in volunteering, just do it! Pay attention to your heart and if you are led to this experience, go there and pursue it!"

Learn more about volunteering at monthly orientation!

ONE DAY SOONER

Each November, the National Hospice and Palliative Care Organization urges Americans to become familiar with their local community hospice and its care.

The best time to learn and to make plans is before you are faced with a medical crisis. One of the most frequent comments we hear from families is, "Why did we wait so long before calling hospice?"

Care can be provided at any time during an illness – during and after treatment, from diagnosis on. Connect with us to learn more!

NATIONAL HOSPICE AND PALLIATIVE CARE MONTH - NOVEMBER 2019

MyHospice

A Program that **Works.** A Benefit that **Matters.**

"With open hearts and expertise we serve the seriously ill and those touched by loss."